



**AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Special Item Number 132-51 / 132-51STLOC Information Technology Professional Services
Special Item Number 132-61 / 132-61STLOC Public Key Infrastructure (PKI) Shared Service Provider (SSP) Program

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**VeriSign, Inc.
21355 Ridgetop Circle
Dulles, VA 20166-8503
Phone: (703) 948-3200
Fax: (703) 948-4032
www.verisigninc.com**

Business Size/Status: Large

Contract Number: GS-35F-0286T

Period Covered by Contract: 2/20/2007 - 2/19/2012



**GENERAL SERVICES ADMINISTRATION
FEDERAL ACQUISITION SERVICE**



Pricelist current through Modification #PO-0007, dated June 16, 2011

Products and ordering information in this Authorized FAS Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).



Contract Holder

SPECIAL ITEM NUMBER 132-51 / 132-51STLOC – INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

Note 1: *All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.*

Note 2: *Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.*

Note 3: *This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.*

SPECIAL ITEM NUMBER 132-61 / 132-61STLOC PUBLIC KEY INFRASTRUCTURE (PKI) SHARED SERVICE PROVIDER (SSP) PROGRAM (FPDS D399)

X.509 Digital Certificate Products and accompanying PKI Services for **internal** use in Federal agencies and systems. This facilitates physical and electronic access to government facilities and networks by authorized personnel using public key infrastructure/digital signature technology that meets the U.S. Federal Public Key Infrastructure (PKI) Common Policy Framework, and is a key enabler of identity assurance within the Federal sector for access control protecting Federal networks and information systems from unauthorized access, interception, and tampering.

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**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- ☐ The Geographic Scope of Contract will be domestic and overseas delivery.
☐ The Geographic Scope of Contract will be overseas delivery only.
☒ **The Geographic Scope of Contract will be domestic delivery only.**

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION

CONTRACTOR'S ORDERING ADDRESS:	<u>VeriSign Inc.</u>
	<u>Attn: GSA Orders</u>
	<u>21355 Ridgeway Circle</u>
	<u>Dulles, VA 20166-8503</u>

CONTRACTOR'S PAYMENT ADDRESS:	<u>VeriSign Inc.</u>
	<u>21355 Ridgeway Circle</u>
	<u>Dulles, VA 20166-8503</u>

NOTE: Symantec Corporation is a Participating Dealer and an additional remittance point on this contract. Orders for products and services on this contract may be placed directly through Symantec as long as the order is issued to *VeriSign c/o Symantec Corporation*.

Additional Contract Remittance Point
Symantec Corporation 350 Ellis Street Mountain View, CA 94043
<i>Symantec Points of Contact:</i> Shawn Money or Kevin Barry Phone: (703) 895-8176 Email: shawn_money@symantec.com kevin_barry@symantec.com

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Darlene Rogers, (703) 948-1297

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number – **883894040**

Block 30: Type of Contractor – **C. LARGE BUSINESS**

Block 31: Woman-Owned Small Business – **No**

Block 36: Contractor's Taxpayer Identification Number (TIN) – **94-3221585**

4a. CAGE Code: **07DU7**

4b. Contractor **has** registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-51 / 132-51STLOC	To be negotiated with ordering agency.
132-61 / 132-61STLOC	To be negotiated with ordering agency.

SPECIAL ITEM NUMBER	EXPEDITED DELIVERY TIME (Days ARO)
132-51 / 132-51STLOC	To be negotiated with ordering agency.
132-61 / 132-61STLOC	To be negotiated with ordering agency.

SPECIAL ITEM NUMBER	OVERNIGHT & 2- DAY DELIVERY TIME (Days ARO)
132-51 / 132-51STLOC	To be negotiated with ordering agency.
132-61 / 132-61STLOC	To be negotiated with ordering agency.

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS

Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: **0% - Net 30 days** from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity: **See Pricelist**
- c. Dollar Volume: **See Pricelist**
- d. Government Educational Institutions: **Offered the same discounts as all other Government customers**
- e. Other: **None Offered**

8. TRADE AGREEMENTS ACT OF MARCH 1979, as amended

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING

Not Applicable.

10. SMALL REQUIREMENTS

The minimum dollar value of orders to be issued is \$100.00.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
Special Item Number 132-51 / 132-51STLOC – Information Technology Professional Services
- b. The Maximum Order value for the following Special Item Numbers (SINs) is \$1,000,000:
Special Item Number 132-61 / 132-61STLOC – Public Key Infrastructure (PKI) Shared Service Provider (SSP) Program

12. ORDERING PROCEEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:

ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if**-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Not Applicable

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 / 132-8STLOC / 132-8RC or 132-3 / 132-9STLOC / 132-9RC.

23. SECTION 508 COMPLIANCE

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: **Not Applicable**

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51 / 132-51STLOC)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 / 132-51STLOC Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Professional Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 Contract Terms and Conditions--Commercial Items (MAR 2009) (Deviation I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 Contract Terms and Conditions--Commercial Items (MAR 2009) (ALT I – OCT 2008) (Deviation I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at

any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALT I – OCT 2008) (Deviation I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALT I – OCT 2008) (Deviation I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

Please refer to the information provided on [Page #10](#).

VERISIGN GSA LABOR CATEGORY DESCRIPTIONS

SIN 132-51 / 132-51STLOC

Experience Substitutions:

High School Diploma + 4 years additional experience	Equals	Bachelors Degrees
Bachelors Degree + 2 years additional experience	Equals	Masters Degree
Masters Degree + 3 years additional experience	Equals	PhD

Education Substitutions:

A Ph.D. may be substituted for 3 years of required experience with a Masters Degree or 4 years with a Bachelors Degree.
A Masters Degree may be substituted for 2 years of required experience with a Bachelors Degree.
A Bachelors Degree may be substituted for 4 years of required experience with a High School Diploma.

Commercial Job Title: CONSULTANT

Minimum/General Experience: None

A Consultant possesses specific knowledge and experience in information security or relevant information technology.

Functional Responsibilities and Skills May Include:

- Ability to perform project tasks with little or no supervision;
- Contribute to a significant portion of a project deliverable;
- Able to create and recommend remediation for components of security policies;
- Provide specific recommendations for client business or technical issues. Example: Lack of or enforcement of a password policy;
- Excellent written and verbal communications.

Technical Responsibilities and Skills May Include:

- Deep technical problem / resolution skills;
- Basic infrastructure or security design capabilities for environments that include up to 10 security devices, processes or applications;
- Basic systems administration (UNIX, Windows, or mainframe);
- Basic network administration (thorough protocol experience);
- Basic security knowledge may include:
 - Internet attack anatomy;
 - Perimeter protection strategies;
 - Security Policy structure;
 - PKI technologies;
 - Basic methods knowledge of one of security assessment or system integration.

Minimum Education: Bachelor of Science or equivalent experience. At least one technical certification such as but not limited to CISSP, IAM, CCNA, CCDA, CCSA, GIAC.

Commercial Job Title: SENIOR CONSULTANT

Minimum/General Experience: 2 years related experience.

A Senior Consultant possesses mid-level knowledge and experience in information security or relevant information technology.

Functional Responsibilities and Skills May Include:

- Ability to perform project tasks with little or no supervision;
- Contribute a significant piece of a project deliverable;
- Able to create and recommend remediation for components of security policies. Provide specific recommendations for a clients business or technical issues. Example: Lack of or enforcement of a password policy;
- Excellent written and verbal communications.

Technical Responsibilities and Skills May Include:

- Deeper technical problem / resolution skills;
- Mid-level infrastructure or security design capabilities for environments that include 10 to 20 security devices, processes or applications;
- Mid-level systems administration (UNIX, Windows, or mainframe);
- Knowledge of web application architectures and products;
- Basic experience with scripting or coding in at least one language (Perl, C, C++, Java, XML);
- Mid-level network administration (thorough protocol experience);

Commercial Job Title: SENIOR CONSULTANT
<ul style="list-style-type: none"> • Mid-level security knowledge may include: <ul style="list-style-type: none"> ○ PKI systems and integration; ○ Wireless protection strategies (WAP, EAP, TLS, WTLS, 802.1X, etc.); ○ Internet attack anatomy; ○ Perimeter protection strategies; ○ Security Policy structure. • Mid-level methods knowledge of one of the following: <ul style="list-style-type: none"> ○ Penetration testing; ○ Application development; ○ Systems integration; ○ Security architectures.
Minimum Education: Bachelor of Science or equivalent experience. At least one technical certifications such as but not limited to CISSP, IAM, IEM, CCNA, CCDA, CCSA, GIAC.

Commercial Job Title: LEAD CONSULTANT
Minimum/General Experience: 3 years related experience.
A Lead Consultant possesses advance or deep experience in information security or relevant information technology.
Functional Responsibilities and Skills May Include: <ul style="list-style-type: none"> • Ability to lead technical teams; • Plan and manage simple to complex projects; • Ability to translate business requirements into technical requirements; • Author and own technical deliverables; • Provide input for technical portions of scope of work; • Act as customer liaison during time on engagement; • Superb written and verbal communications and capable of independently presenting to clients; • Industry or technology specific expertise; • Can serve as technical mentor for Consultant and Senior Consultant; • Clear understanding of IT and security markets, and products.
Technical Responsibilities and Skills May Include: <ul style="list-style-type: none"> • Advanced network and security design, integration, testing, troubleshooting and migration experience for environments that include 20 or more security devices, processes or applications; • Ability to use multiple open source and commercial tools to creatively achieve desired results not provided by any one tool; • Advanced systems administration skills (UNIX, Windows, Mainframe, etc); • Intermediate experience with scripting or coding in at least one language (Perl, C, C++, Java, XML); • Thorough understanding of the principles of authentication, authorization, availability, confidentiality, integrity, nonrepudiation and the technical means of achieving these principles; • Able to completely define security policy structure and content.
Minimum Education: Bachelor of Science or equivalent experience. At least one technical certifications such as but not limited to CISSP, IAM, IEM, CCNA, CCDA, CCSA, GIAC.

Commercial Job Title: PRINCIPAL CONSULTANT
Minimum/General Experience: 6 years related experience.
A Principal Consultant has complex systems' architecture experience, and business analysis skills including multiple disparate platforms:
Functional Responsibilities and Skills May Include: <ul style="list-style-type: none"> • Experience leading large multi person technical teams; • Can accurately estimate work efforts and manage a project plan; • Ownership of technical quality of delivery on more than one concurrent engagement; • Responsible for technical portions of scope of work; • Ability to independently plan and manage complex projects; • Responsible for customer technical relationships during the delivery process; • Recognized authority in a specific technical field with published papers or experience speaking at major conferences; • Able to translate business requirements into technical/architectural requirements and business value; • Author and editor of deliverables;

Commercial Job Title: PRINCIPAL CONSULTANT

- Excellent written, verbal and presentation skills.

Technical Responsibilities and Skills May Include:

- Ability to perform complex process analysis and re-engineering functions on a enterprise scale such as but not limited to:
 - infrastructure mergers;
 - PKI architecture conversion;
 - Security policy implementation;
 - Single Sign-on or federated authentication architecture.
- Minimum of intermediate level experience with scripting or coding in at least two languages (Perl, C, C++, Java, XML);
- Complex infrastructure and security architecture experience;
- Experience authoring security policy;
- Technical mentor for all levels;
- Deep understanding of security and information technology products, markets and solutions;
- Ability to decompose business and IT issues into principles of security authentication, authorization, availability, confidentiality, integrity, nonrepudiation and create a solution that provides business value.

Minimum Education: Advance graduate degree or equivalent experience. Multiple technical certifications such as but not limited to CISSP, IAM, IEM, CCNA, CCDA, CCSA, GIAC.

Commercial Job Title: PROJECT MANAGER

Minimum/General Experience: 3 years related experience.

A Project Manager possesses deep experience in information technology and strong project management experience in that field. A Project Manager is on a path to receive and practice Project Management with a PMP Certification.

Functional Responsibilities and Skills May Include:

- Honing project management skills – less dependence on other project managers.
- Understanding of project delivery methodology; able to contribute suggestions or modifications to the methodology;
- Understanding of project delivery metrics – Less dependence on other project managers and is able to make suggestion as to potential corrective action as necessary to improve project metrics;
- Exhibits business maturity and is able to confidently interact with senior client people; often leads sessions with the client to drive the project forward;
- Interacts with both pre-sales and delivery management with regards to the project;
- Provides project status and performance reports to necessary personnel including sales and sales support organizations;
- Responsible for the coordinated delivery success of the project;
- Able to assemble and communicate creative solutions, leveraging various technologies to meet client requirements;
- Able to lead smaller teams (2 to 4 people) of consultants through a project;
- Superior writing and presentation skills – reviews or consults on SOWs or proposals.

Technical Responsibilities and Skills May Include:

- Ability to perform complex process analysis and re-engineering functions on a enterprise scale such as but not limited to:
 - infrastructure mergers;
 - PKI architecture conversion;
 - Security policy implementation;
 - Single Sign-on or federated authentication architecture.
- Minimum of intermediate level experience with scripting or coding in at least two languages (Perl, C, C++, Java, XML);
- Complex infrastructure and security architecture experience;
- Experience authoring security policy;
- Technical mentor for all levels;
- Deep understanding of security and information technology products, markets and solutions;
- Ability to decompose business and IT issues into principles of security authentication, authorization, availability, confidentiality, integrity, nonrepudiation and create a solution that provides business value.

Minimum Education: Bachelors Degree or equivalent experience. At least one technical certification such as CISSP, GIAC, etc. Working towards achieving a PMP certification.

VERISIGN GSA LABOR RATES
SIN 132-51 / 132-51STLOC

LABOR CATEGORY	GSA HOURLY RATE
Consultant	\$146.69
Senior Consultant	\$194.50
Lead Consultant	\$224.42
Principal Consultant	\$249.36
Project Manager	\$160.79

TERMS AND CONDITIONS APPLICABLE TO AUTHENTICATION PRODUCTS AND SERVICES (SPECIAL ITEM NUMBER 132-61 / 132-61STLOC)

1. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering authentication products and services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.
- c. When placing an order, ordering activities may deal directly with the contractor or ordering activities may send the requirement to the Program Management Office to receive assisted services for a fee.

2. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of the Services under SINs 132-60 A-E, 132-61 and 132-62 must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

3. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

4. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (MAY 2001) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

5. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite services.

6. INDEPENDENT CONTRACTOR

All services performed by the Contractor under the terms of this contract shall be an independent Contractor, and not as an agent or employee of the ordering activity.

7. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

8. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for products and/or services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

9. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALT I – OCT 2008) (Deviation I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALT I – OCT 2008) (Deviation I – FEB 2007) applies to labor-hour orders placed under this contract.

11. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

12. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

13. DESCRIPTION OF AUTHENTICATION PRODUCTS, SERVICES AND PRICING

Please refer to the information provided on [Page #21](#).

14. VERISIGN SERVICE AGREEMENTS

VeriSign, Inc. incorporates their commercial service agreement into this pricelist, beginning on [Page #16](#).

Introduction

VeriSign's Managed PKI for Shared Service Provider (SSP) provides an integrated PKI platform to combine enterprise controlled and operated PKI software and hardware compatibility with popular applications and VeriSign's Certificate Authority processing services and infrastructure. VeriSign's Managed PKI for SSP is compliant with the Federal Government's policy in accordance with the X.509 Certificate Policy for the U.S. Federal PKI Common Policy Framework and is listed under the GSA and NIST sanctioned FIPS 201 Approved Product List.

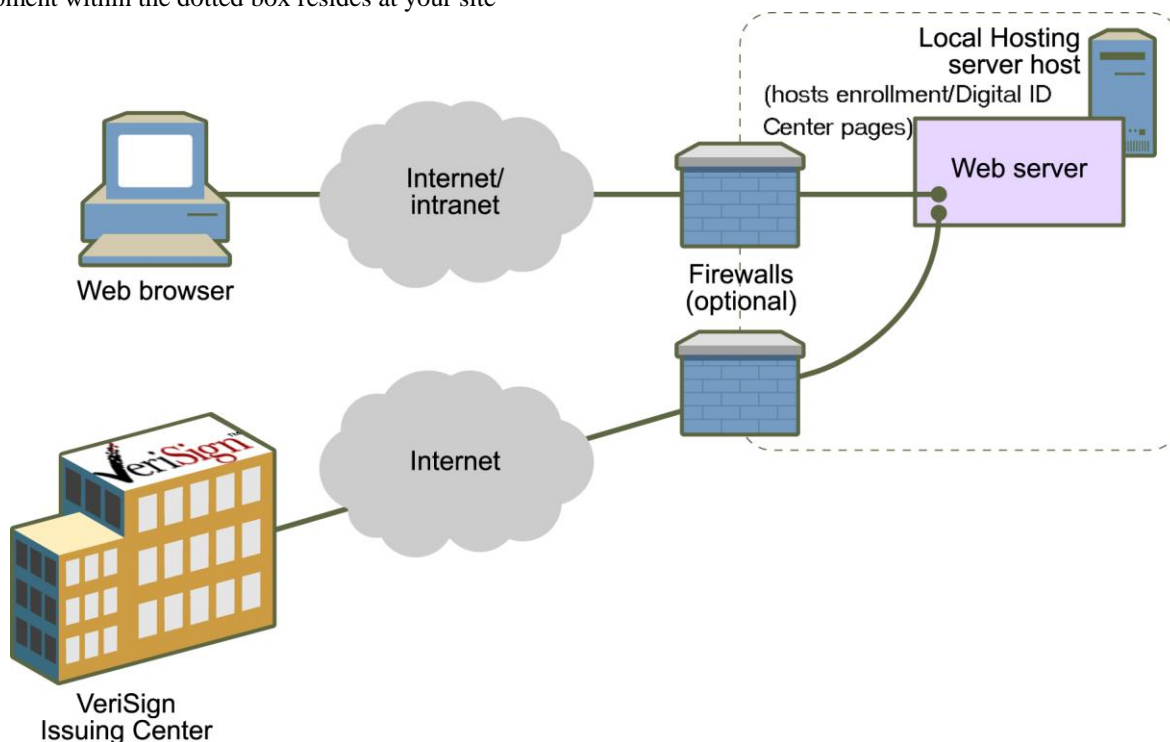
Core Features

- *Managed PKI Digital ID Center*

You may choose to have VeriSign or your organization host the Digital ID Center pages for end-user certificate enrollment. With VeriSign hosting, the Digital ID Center pages are hosted at the VeriSign Issuing Center whereas with local hosting, your organization maintains the Digital ID Center pages on your own web server. Certificates are issued by a VeriSign hosted Certificate Authority regardless of where these pages are hosted. Local hosting enables your organization to customize and co-brand the Digital ID Center pages with your own text, links, and/or logo. Local hosting is required to implement Registration Authority server and Outsourced Authentication services.

Typical Local Hosting Configuration

Note: Equipment within the dotted box resides at your site



- *Managed PKI Control Center*

Management of the lifecycle process for enrolling, approving, revoking and renewing certificates is performed through the VeriSign Control Center, which gives your organization full control over the registration and authentication process. Your organization may appoint an unlimited number of Managed PKI Administrators, which provides for a separation of duties. Managed PKI Administrators ensure that Digital IDs are issued only to properly authenticated individuals in accordance with the practices of your organization. Administrators review certificate requests and approve them or reject them. Administrators download certificate revocation lists (CRLs), lists of certificates that have been revoked, to ensure that invalid certificates are not accepted by the system. Administrators also generate reports and monitor the operation of Managed PKI, as well as instruct users in the usage of their Digital IDs. The VeriSign Control Center resides within VeriSign's Data Center.

- *VeriSign Issuing Center*

The VeriSign Issuing Center is responsible for processing requests for new certificates or renewals. Once a request is approved by your Managed PKI Administrator, the Issuing Center issues the certificate, and then sends the applicant an email notification to retrieve the certificate. The Issuing Center also generates reports and certificate revocation lists (CRLs), which

are used by your Managed PKI Administrators to manage your Managed PKI customer accounts. The VeriSign Issuing Center resides within VeriSign's Data Center.

- *Authentication Methods*

VeriSign Managed PKI offers several methods for authenticating and approving requests: Manual Authentication, Passcode Authentication and Automated Administration.

Manual Authentication

With Manual Authentication, the administrator personally reviews and approves or rejects each certificate request. Due to the time required of administrators, manual authentication may not be suitable for organizations that issue a high volume of certificates.

Passcode Authentication

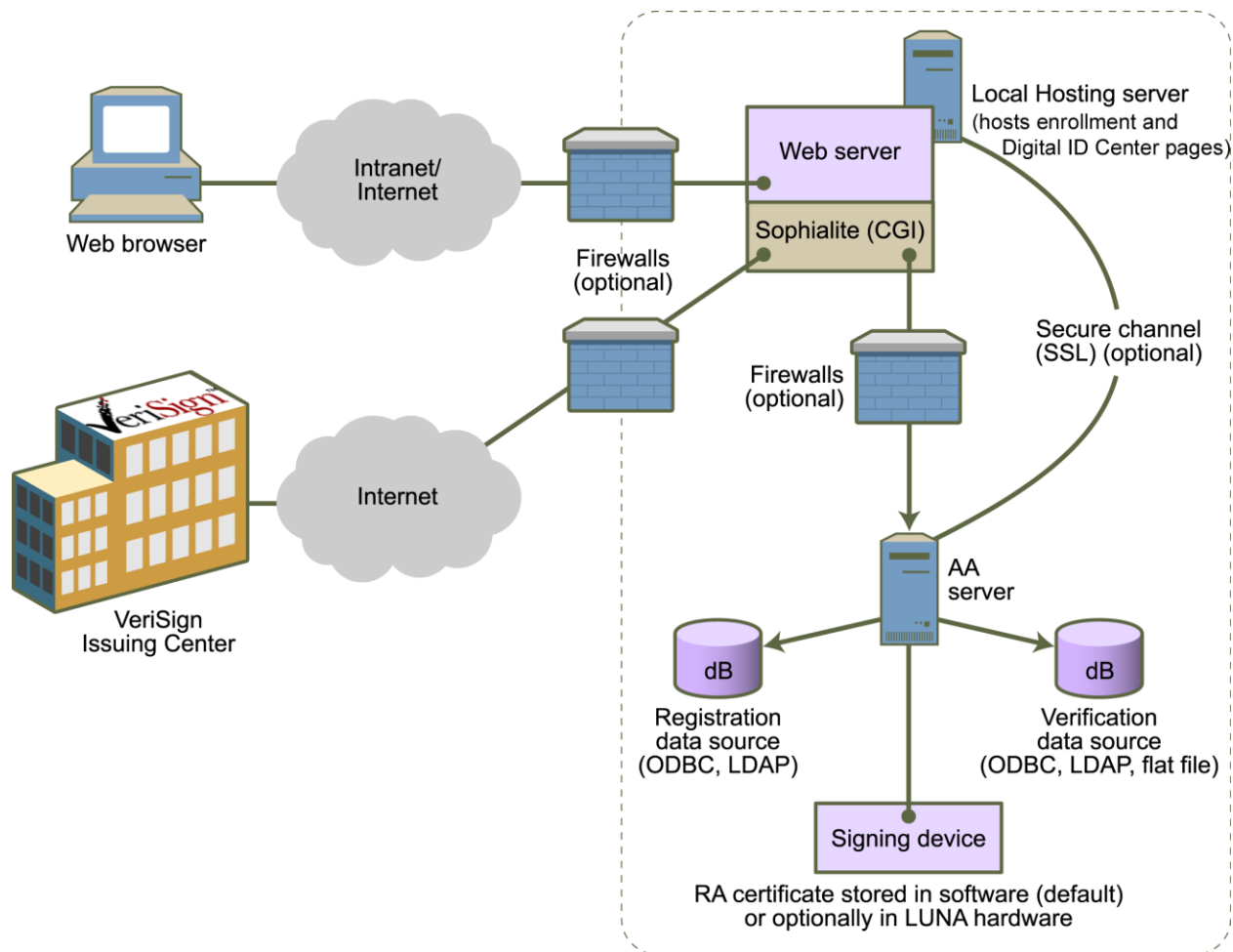
Passcode Authentication is a service that automatically authenticates certificate requests. The administrator configures Passcode Authentication through the VeriSign Control Center. When a subscriber applies for a certificate, the enrollment information is securely uploaded to VeriSign and compared to information previously provided by the administrator. Depending upon approval guidelines established by your organization, the certificate request is either approved or rejected. Unlike Automated Administration, Passcode Authentication does not require your organization to establish and maintain authentication servers. Instead, VeriSign provides all authentication software and support. Passcode Authentication is easier to implement but slightly less flexible than Automated Administration.

Automated Administration

With VeriSign's Automated Administration (AA) option, Managed PKI automatically processes certificate applications without administrator assistance at the time of enrollment. Automated Administration compares the enrollment data provided by the certificate applicant with data from your source (such as your Human Resources database or an LDAP directory). If the applicant is authenticated (that is, if the data matches), then the request is approved. With the Automated Administration API, you may automatically add data to the approved request. Upon receipt of the request, VeriSign adds the information to the new certificate. Thus, you may completely customize and automate the certificate authentication and issuing process. The Automated Administration server resides at your site.

Typical Automated Administration Configuration

Note: Equipment within the dotted box resides at your site. For the purposes of the diagram below, the following definitions shall apply: RA – Registration Authority; LUNA hardware – certificate signing hardware; LDAP – Lightweight Directory Access Protocol; ODBC – Open Database Connectivity; Sophialite (CGI) – VeriSign common gateway interface program that accepts subscriber enrollment data from the locally hosted certificate enrollment pages.



Additional Options

The following options are available at additional charge:

- **Premium Validation Services.** VeriSign provides certificate revocation in several forms:
 - **Real-Time Validation Service**
Real-Time Validation Service – OCSP enables you to validate certificates through Online Certificate Status Protocol (OCSP). An application may automatically recognize the revocation status of a certificate. Revocation statuses include *valid*, *revoked*, *suspended*, *expired* or *unknown*. For OCSP, when a user presents a certificate to a web server or other network resource, CVM (Certificate Validation Module) requests the certificate status from the Certification Authority (CA).
 - **Premium CRL Service**
With Premium CRL Service, VeriSign updates CRLs hourly rather than daily. When a user presents a certificate to a web server or other network resource, an application may check the certificate against the CRL. If the certificate is listed as *revoked*, the user cannot access the resource. If the certificate is not listed, the user will be able to access the resource.
- **Key Escrow and Recovery Services.** Managed PKI allows for centralized key generation, private key backup and distributed key recovery to ensure maximum security and protection of private keys. Dual key pair generation is also supported, which allows for separate issuance and backup of encryption and signing key pairs.

Private Certification

When your organization enrolls for the Managed PKI Private Label service, VeriSign will perform a key ceremony for you: a formal, secure procedure for creating the private/public key pair for your CA with your own private root at the top of the CA hierarchy. Generally, private certificates are used within your organization for applications such as intranets, virtual private networks (VPNs) and occasionally, for Web access. Although private certificates may be used externally in private domains, you must first distribute your organization's root and certificates to those with whom you wish to communicate. Organizations running a private CA are responsible for defining and following their own certificate rules and practices.

MPKI FOR SSP SERVICE TERMS AND CONDITIONS

1. DEFINITIONS

“Administrator Certificate” means the Certificate issued by VeriSign to the Customer employee designated as the Managed PKI Administrator for the sole purpose of accessing the Managed PKI Control Center to perform Administrator functions.

“Agreement” means the Master Services Agreement entered into between VeriSign and Customer under which the Service Order appended to this Service Description is issued.

“Certificate” or “Digital Certificate” means a message that, at least, states a name or identifies the issuing CA, identifies the Subscriber, contains the Subscriber’s Public Key, identifies the Certificate’s Operational Period, contains a Certificate serial number, and contains a digital signature of the issuing CA.

“Certificate Applicant” means a person or authorized agent that requests the issuance of a Certificate by a CA.

“Certificate Application(s)” means a request from a Certificate Applicant (or authorized agent) to a CA for the issuance of a Certificate.

“Certificate Signing Unit” or “CSU” means a hardware unit or software designed for use in signing Certificates and key storage.

“Certification Authority” or “CA” means a person authorized to issue, suspend, or revoke Certificates.

“Erroneous Issuance” means (a) issuance of a Certificate in a manner not materially in accordance with the procedures required by the Managed PKI Administrator’s Handbook; (b) issuance of a Certificate to a person other than the one named as the subject of the Certificate; or (c) issuance of a Certificate without the authorization of the person named as the subject of the Certificate.

“Key Generation” means the VeriSign procedures for proper generation of Customer’s Public Key and Private Key via a trustworthy process and for storage of Customer’s Private Key and documentation thereof.

“Operational Period” means a period starting with the date and time a Certificate is issued (or on a later date and time certain if stated in the Certificate) and ending with a date and time at which the Certificate expires or is earlier revoked.

“Private Hierarchy” means a domain consisting of a system of CAs that issue Certificates in a chain leading from Customer’s root CA through one or more Certification Authorities to Subscribers in accordance with Customer’s practices. Certificates issued in a Private Hierarchy are intended to meet the needs of organizations authorizing their issuance and are not intended for interactions between organizations and/or individuals through public channels.

“Private Key” means a mathematical key (kept secret by the holder) used to create digital signatures and, depending upon the algorithm, to decrypt messages or files encrypted (for confidentiality) with the corresponding Public Key.

“Public Key” means a mathematical key that can be made publicly available and which is used to verify signatures created with its corresponding Private Key. Depending on the algorithm, Public Keys are also used to encrypt messages or

files which can then be decrypted with the corresponding Private Key.

“Registration Authority” or “RA” is an entity approved by a CA to assist persons in applying for Certificates and/or revoking (or where authorized, suspending) Certificates, and approving such applications, in connection with the Private Label Certificate Services. An RA is not the agent of a Certificate Applicant. An RA may not delegate the authority to approve Certificate Applications other than to authorized RAAs of the RA.

“Registration Authority Administrator” or “RAA” is an employee of an RA that is responsible for carrying out the functions of an RA.

“Seat” means a single individual that is an authorized end user of the service, without regard to the number of Certificates actually issued to that individual.

“Subscriber” means a person who is the subject of, and has been issued, a Certificate, and is capable of using, and is authorized to use, the Private Key that corresponds to the Public Key listed in the Certificate at issue.

“Subscriber Agreement” is the agreement executed between a Subscriber and the CA or VeriSign relating to the provision of designated Certificate-related services and governing the Subscriber’s rights and obligations relating to the Certificate.

When the Private Label Certificate Service is sold with Premium Validation, the following additional definitions apply:

“Certificate Revocation List” or “CRL” is a periodically (or exigently) issued list, digitally signed by a CA, of identified Certificates that have been revoked prior to their expiration dates. The list generally indicates the CRL issuer’s name, the date of issue, the date of the next scheduled CRL issue, the revoked certificates’ serial numbers, and the specific times and reasons for revocation.

“Online Certificate Status Protocol” or “OCSP” is a protocol for providing relying parties with real-time certificate status information, and may be accessed (by Customers who have purchased OCSP support) by querying the appropriate VeriSign OCSP Responder at a URL specified by VeriSign. **“Premium CRL(s)”** means CRLs which VeriSign updates more frequently than standard CRLs and makes available to Customers who have purchased Premium CRL access at a URL specified by VeriSign.

“Premium Validation” means, collectively, the services by which Premium CRLs, XKMS Validation, and OCSP information are made available to Customers.

2. CUSTOMER’S OBLIGATIONS

(a) Appointment. Customer shall appoint one or more authorized Customer employees as RAA(s). Such RAA shall be entitled to appoint additional RAAs on Customer’s behalf. Customer shall cause RAAs receiving Certificates hereunder to abide by the terms of the applicable Subscriber Agreement and the Managed PKI Administrator’s Handbook.

(b) Administrator Functions. Customer shall, through its RAA(s) using hardware and software designated by VeriSign, validate the information in Certificate Applications, approve or

reject such Certificate Applications, and instruct VeriSign to issue, renew and revoke Certificates in accordance with the Managed PKI Administrator's Handbook published at the Managed PKI Control Center, as amended. If a RAA ceases to have the authority to act as a RAA on behalf of Customer, Customer shall promptly request revocation of the RAA Certificate of such RAA.

(c) *Survival.* In addition to the termination provisions set forth in the Agreement, the revocation and security requirements in these Service Terms and Conditions and the Managed PKI Administrator's Handbook shall survive termination of this Agreement until the end of the Operational Period of all Certificates issued hereunder.

(d) *Customer's Warranties.* In addition to the express representations set forth in the Agreement, Customer warrants that (i) all information material to the issuance of a Certificate and validated by or on behalf of Customer is true and correct in all material respects; (ii) Customer's approval of Certificate Applications will not result in Erroneous Issuance; (iii) Customer has substantially complied with the Managed PKI Administrator's Handbook and the RA requirements; (iv) no Certificate information provided to VeriSign infringes the intellectual property rights of any third parties; (v) the information in the Certificate Application(s) (including email address(es)) has not been and will not be used for any unlawful purpose; (vi) Customer's RAA has been (since the time of the RAA Certificate's creation) and will remain the only person possessing the RAA Certificate Private Key, or any challenge phrase, PIN, software, or hardware mechanism protecting the Private Key, and no unauthorized person has had or will have access to such materials or information; (vii) Customer will use the RAA Certificate exclusively for authorized and legal purposes consistent with this Agreement; (viii) Customer will not monitor, interfere with or reverse engineer the technical implementation of the VeriSign systems or software or otherwise knowingly compromise the security of the VeriSign systems or software.

3. VERISIGN'S OBLIGATIONS

(a) *Services.* Following completion of the requisite installation, VeriSign shall provide Customer with the services indicated in this Service Description throughout the term of the service. VeriSign shall issue, manage, revoke, and/or renew Certificates in accordance with the instructions provided by Customer and its RAAs. VeriSign shall also register Public Keys, provide Public Keys to relying parties, and revoke the registration of Public Keys under XKMS in response to properly-structured XKMS requests submitted by Customer. Upon Customer's approval of a Certificate Application, VeriSign (i) shall be entitled to rely upon the correctness of the information in each such approved Certificate Application; and (ii) shall issue a Certificate for the Certificate Applicant for which such Certificate Application was submitted. Certificates issued or licensed under this Agreement, including RAA Certificates, will have a maximum Operational Period of twelve (12) months from the date each Certificate is issued.

(b) *RAA Certificate.* Upon VeriSign's completion of authentication procedures required for the RAA Certificate, VeriSign will process Customer's RAA Certificate

Application(s). VeriSign will notify Customer whether Customer's RAA Certificate Application is approved or rejected. RAA's use of the PIN from VeriSign to pick up the RAA Certificate or otherwise installing or using the RAA Certificate shall constitute acceptance of the RAA Certificate. After the RAA picks up or otherwise installs the RAA Certificate, the RAA must review the information in it before using it and promptly notify VeriSign of any errors. Upon receipt of such notice, VeriSign may revoke the RAA Certificate and issue a corrected RAA Certificate.

(c) *CA Key Generation.* During a single CA Key Generation event, VeriSign shall generate for Customer pairs of CA keys for use in signing Certificates issued by VeriSign on behalf of Customer for use in Customer's Private Hierarchy. Customer's Private Key of each pair shall be stored in one or more Certificate Signing Units.

(d) *VeriSign's Warranty.* VeriSign warrants that there are no errors introduced by VeriSign in the Certificate information as a result of VeriSign's failure to use reasonable care in creating the Certificate.

4. ADDITIONAL TERMS

Each service account includes at least one CA Certificate.

Additional CA Certificates for a given volume may be purchased later. For Single Application Managed PKI Certificate Services, additional CA Certificates may be purchased, but may not be activated until Customer purchases Multi-Application Managed PKI Certificate Services. Automated administration hardware components become the property of Customer, but upon termination of the service any VeriSign Certificates stored in the hardware will be revoked. Administrator Kits consist of a smart card, smart card reader, software and one (1) Administrator Certificate. Any extraction of CA Certificates and/or corresponding key pairs from the VeriSign systems and services will be subject to agreement of the parties.

VERISIGN MANAGED PKI FOR SSP PRICELIST
SIN 132-61 / 132-61STLOC

PRODUCT DESCRIPTION	PRODUCT NUMBER	GSA PRICE
Annual Managed Service Fee for Shared Service Provider / PIV-2 Compliant PKI System. 5,000 User package includes SSP PKI certificates (PIV Authentication, Key Management, Digital Signing, and Card Authentication), Installation and Configuration Manuals	00022922-01	\$282,432.47
Annual Managed Service Fee for Shared Service Provider / PIV-2 Compliant PKI System. 10,000 User package includes SSP PKI certificates (PIV Authentication, Key Management, Digital Signing, and Card Authentication) , Installation and Configuration Manuals	00022922-02	\$448,569.22
Auto Administrator's kit supporting Shared Service Provider / PIV-2 Compliant PKI System	00014605	\$5,863.65
Administrator's kit supporting Shared Service Provider / PIV-2 Compliant PKI System. Annual fee	00006466	\$581.47
Registration Authority kit supporting Shared Service Provider / PIV-2 Compliant PKI System. Annual fee	00006464	\$1,954.55
Luna PCI Device supporting Shared Service Provider / PIV-2 Compliant PKI System	00022126	\$1,954.55
Luna SA Device supporting Shared Service Provider / PIV-2 Compliant PKI System	00022128	\$2,540.91
Dedicated Root CA Token Shared Service Provider / PIV-2 Compliant PKI System	00017834	\$9,772.75
Additional Private Subordinate Key Signing Ceremony supporting Shared Service Provider / PIV-2 Compliant PKI System	00006735	\$4,886.37
Additional CoBranded Subordinate Key Signing Ceremony supporting Shared Service Provider / PIV-2 Compliant PKI System	00006736	\$4,886.37
Additional Private Subordinate CA supporting Shared Service Provider / PIV-2 Compliant PKI System	00006737	\$1,954.55
Add CoBranded Class 2 CA supporting SSP / PIV-2 Compliant PKI System. Annual fee	00006738	\$1,954.55
Additional PKI Seats supporting Shared Service Provider / PIV-2 Compliant PKI System. User package includes SSP PKI certificates (PIV Authentication, Key Management, Digital Signing, and Card Authentication) , Installation and Configuration Manuals, and	00014612	\$43.97
Custom Certification Practices Statement Generation performed through VeriSign Professional Services Organization Shared Service Provider / PIV-2 Compliant PKI System. Annual fee	00006785	\$34,204.62
VeriSign Professional Services provides deployment, training, installation, and integration services for VeriSign products.	00007443	\$1,954.55
VeriSign Professional Services provides deployment, training, installation, and integration services for VeriSign products.	00007444	\$244.31

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

VeriSign Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact

Darlene Rogers, Director-Sales Operations

Phone: (703) 623-7894

Fax: (703) 948-4032

E-mail: drogers@verisign.com

**BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE**

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and **VeriSign Inc.** enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract **GS-35F-0286T**.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity

Date

Contractor

Date

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number **GS-35F-0286T**, Blanket Purchase Agreements, **VeriSign Inc.** agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER

*SPECIAL BPA DISCOUNT/PRICE

- (2) Delivery:

DESTINATION

DELIVERY SCHEDULES / DATES

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

- (4) This BPA does not obligate any funds.

- (5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE

POINT OF CONTACT

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;

(b) Contract Number;

(c) BPA Number;

(d) Model Number or National Stock Number (NSN);

(e) Purchase Order Number;

(f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.